



TROUBLE SIGNING INTO YOUR COLLEGE BOARD ACCOUNT?

I forgot my password...How do I reset it?

You can change your password at any time.

To change your password:

1. Go to the [College Board homepage](#) and click **Sign In**.
2. Click **Need Help Signing In** and select **Forgot Password?**
3. Enter your email, click **Email Reset Link**.
4. Go to your email Inbox, open the Account password reset message and click **RESET PASSWORD**.
5. A new browser will open where you can create a new password.

You'll receive an email confirming your password was successfully changed. Use this new password the next time you sign in

I forgot my username? How do I recover it?

1. Visit <https://account.collegeboard.org/login/forgotUsername>.
 2. Enter the email address associated with your College Board account
-

What if I no longer have access to my email address?

If you no longer have access to the email address associated with your account, call customer service at **866-315-6068** or submit an [AP Services for Students Contact Form](#).